



## STATE OF ARKANSAS

# *City of Brookland*

PO Box 7 • Brookland, AR 72417  
(870) 935-0538

## WATER SERVICE REGULATIONS

1. Water deposit is \$125.00...refundable upon resident's termination of water service. A copy of driver's license or social security card is required. In the event that you have a bill that is more than 60 days past due, a deposit of \$150.00 is required, in addition to full payment of the past due bill. Deposit must be made with cash or check only. Debit/Credit cards are NOT accepted.
2. Water bills are mailed out on the 1<sup>st</sup> of every month and are due on the 15<sup>th</sup> of every month. A 10% late fee will be added to the total of any bill paid after the 15<sup>th</sup>.
3. Water meter WILL be shut off for non-payment if bill is not paid by the 26<sup>th</sup> of every month. Shut off will be on the next business day after the 26<sup>th</sup>, unless otherwise stated on the shut off notice.
4. Shut off notices are mailed out on the next business day after the 15<sup>th</sup>.
5. If the meter is shut off for non-payment, a forty dollar (\$40.00) reconnection fee will be charged. If meter is connected after normal business hours, a fifty dollar (\$50.00) reconnection fee will be charged.
6. If city personnel are dispatched to cut off a meter, whether or not the user pays the arrearage in time to preclude actual shut off of the water, a twenty dollar (\$20.00) field collection fee will be charged.

*Make checks payable to Brookland Utilities. Mail payments to P.O. Box 7, Brookland, AR 72417-0007 or pay in person at Brookland City Hall located at 613 N. Holman. A night drop box is available for your convenience.*

*Office hours are from 6:30 a.m. to 5:00 p.m., Monday through Thursday - CLOSED FRIDAY*

PHONE#'S FOR OTHER UTILITY SERVICES:  
RITTER CABLE TV – 870-336-3400 (JONESBORO #)  
EMPOWER INTERNET - 870-336-0999  
DEDMAN'S SANITATION - 870-781-3754  
CRAIGHEAD ELECTRIC – 870-932-8301  
SUMMIT UTILITIES OF ARKANSAS – 1-800-992-7552  
BROOKLAND POST OFFICE – 870-972-5137